Case Study 1

Client Industry: Paper & Forest Products

Client is a global leader in producing traditional papers and other engineered papers. Spread across 4 continents and operating from more than 30 locations, client's advanced materials segment focuses on resin-based rolled goods, including the full range of TPU films and netting. The parent group's product portfolio and target-segments served includes filtration, medical, and specialty industries, with global subsidiaries conducting business across the Americas, Europe, and Asia-Pacific region.

Project Overview:

Client's business process oversees a leading American bank's customer receipts (payments in respect of sales invoices) loaded into the Oracle EBS Receivables, and applied to the respective invoices. This was manual process entailing at least two hours of effort every day. Hence, the client wanted to replace the manual process with an automated data interface to ingress a bank data file into Oracle EBS.

The client's immediate objective was to use the new interface for their US operations that would allow for loading receipts deposited to one account at one branch of the bank. In due course, however, they may extend the use of the replacement interface to their Canadian operations as well.

Technical Challenge:

Preliminary analysis on the bank file requirement revealed that the Oracle R12.0.6 standard Lockbox interface is not viable without specific Oracle patches, which were not available in their patch archive.

Solution: A Custom Lockbox Replacement Interface (CLRI) was proposed and implemented so that the standard lockbox process only derives the receipts in EBS.

Results: The customized lockbox process now does not just derive the receipts but it also applies (tags) the same to related invoices.